

URGENT

WIRE FEEDER RECALL NOTICE

PRODUCT: OTC DAIHEN, Inc. (“DAIHEN”) is recalling certain semi-automatic (manual) and DAIHEN robotic wire feeders sold under the DAIHEN brand name if they are missing one or both of the insulating bushings inside the base of the wire feeder housing.

The wire feeders subject to this recall are:

Wire Feeder Model #	Type	Date Codes
CM-7401	Semi Automatic (manual)	2005, 2006, 2007
CM-741	Semi Automatic (manual)	2005, 2006, 2007
AF-4001	DAIHEN robotic	2005, 2006, 2007
AFF-4001	DAIHEN robotic	2005, 2006, 2007

LIMIT OF RECALL: This recall is limited to the Model CM-7401 and Model CM-741 semi-automatic (manual) wire feeders and Model AF-4001 and Model AFF-4001 DAIHEN robotic wire feeders with 2005, 2006 and 2007 date codes that are identified after a brief inspection by the end user as missing one or both of the insulating bushings inside the base of the wire feeder housing. If both insulating bushings are present, the wire feeder is safe for use and is not subject to this recall.

PROBLEM: Due to a manufacturing assembly problem, a few wire feeders were found to be missing insulating bushings from inside the base of the wire feeder housing. This could pose an electrical shock or fire hazard resulting in personal injury, death, or property damage under certain circumstances.

INCIDENTS/INJURIES: No injuries or incidents are known to have been reported. This recall is being conducted to prevent the possibility of personal injury, death or property damage.

REQUEST: Follow the "inspection protocol" described below. Immediately stop using your semi-automatic (manual) and DAIHEN robotic welding equipment, disconnect them from their power source, and inspect the wire feeders or those in inventory to determine whether your wire feeder is subject to this recall. For those wire feeders that have already been sold by you, either as part of a semi-automatic (manual) or DAIHEN robotic package or individually, immediately provide DAIHEN with the name and address of your customer, the date of each sale, and the model sold so that DAIHEN may contact your customers directly and advise them of this recall.

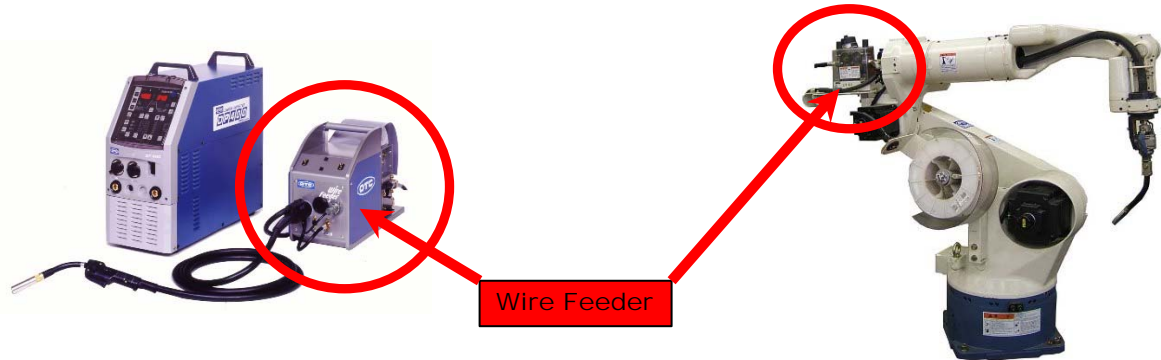
REMEDY: If one or both of the insulating bushings are missing from your wire feeder(s), DAIHEN will replace the wire feeder(s) free of charge. DAIHEN also will issue a return goods authorization number and arrange to have the wire feeder(s) shipped back to DAIHEN free of charge.

INSPECTION PROTOCOL:

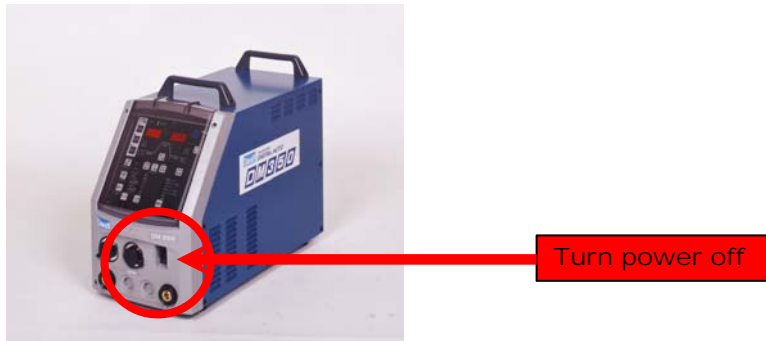
- 1) **Immediately stop using your DAIHEN semi-automatic (manual) and robotic welding equipment.**

Semi-automatic (manual) wire feeder

Robotic wire feeder



- 2) **Immediately disconnect the power supply to your DAIHEN semi-automatic (manual) and robotic welding equipment.**

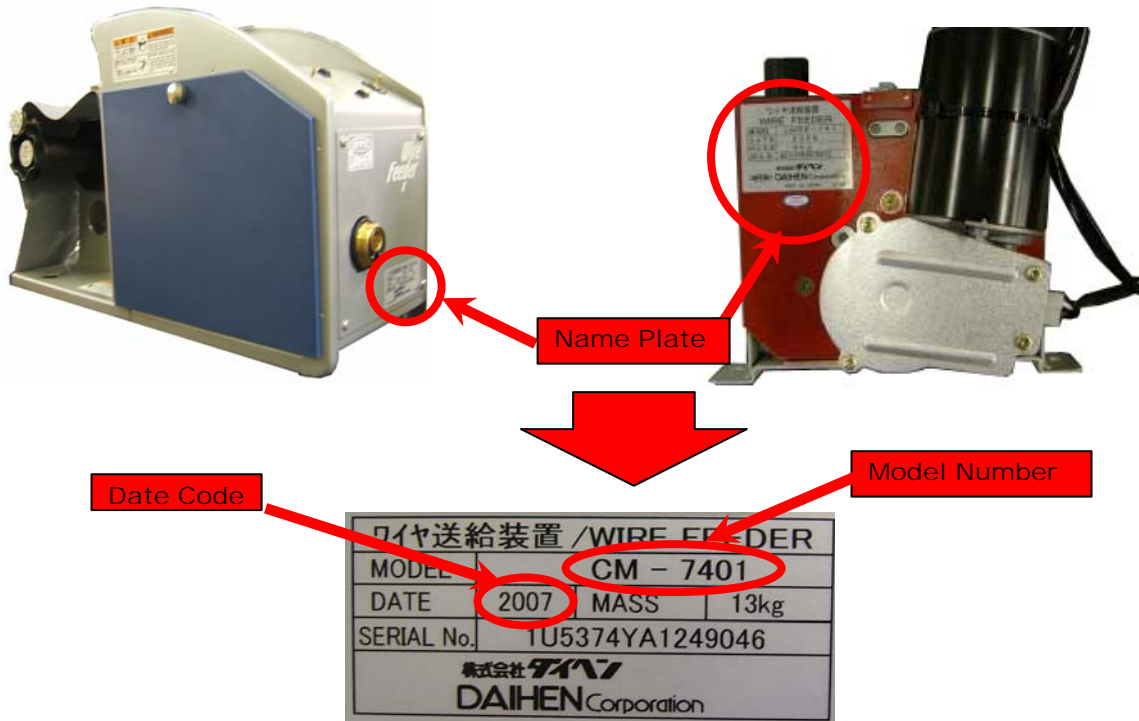


Be sure to turn off the main power switch located on the front panel of the welding power supply. Proceed to the next step in 10 seconds.

3) Identify whether your DAIHEN wire feeder is subject to this recall.

Semi-automatic (manual) wire feeder

Robotic wire feeder



The only models subject to this recall are as follows:

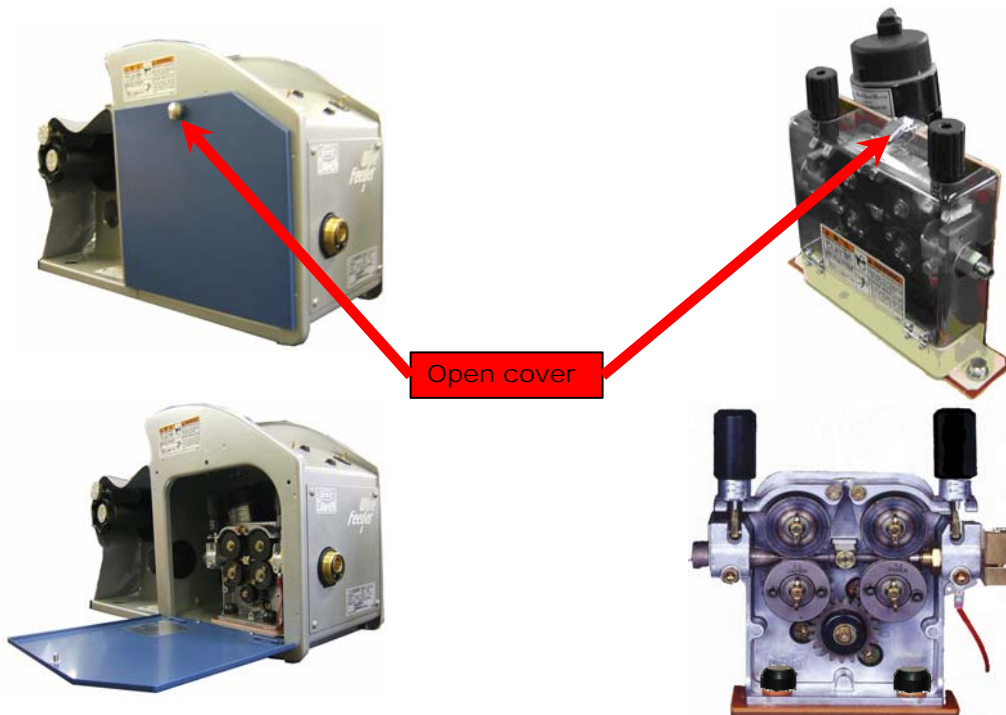
Wire Feeder Model #	Type	Date Codes
CM-7401	Semi Automatic (manual)	2005, 2006, 2007
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AF-4001	DAIHEN robotic	2005, 2006, 2007
AFF-4001	DAIHEN robotic	2005, 2006, 2007

The model numbers and date codes are found on the name plate on the side of the wire feeder housing. If you do not own one of these wire feeder models with these date codes, your wire feeder is not subject to this recall.

4) Open cover of wire feeder housing.

Semi-automatic (manual) wire feeder

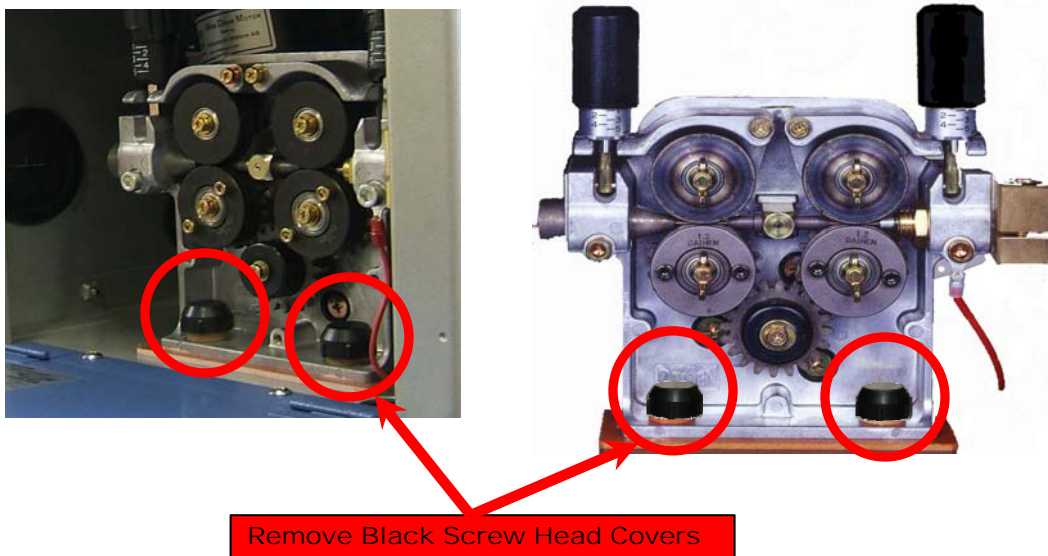
Robotic wire feeder



5) Remove both black screw head covers on the two fixing bolts at base of wire feeder housing (circled).

Semi-automatic (manual) wire feeder

Robotic wire feeder



- 6) Once both black screw head covers are removed, inspect to see whether both insulating bushings are present between the fixing bolts and the base of wire feeder housing.

No Problem: Insulating bushings are present



Recall: Insulating bushings are missing



The two insulating bushings are a reddish brown color and are installed between each of the two fixing bolts and the base of the wire feeder housing.

If both insulating bushings are present, your wire feeder is safe for use and is not subject to this recall.

If one or both of the insulating bushings is missing, your wire feeder is subject to this recall. DO NOT USE YOUR WELDER BECAUSE SERIOUS INJURY, DEATH, OR PROPERTY DAMAGE COULD RESULT. CONTACT DAIHEN IMMEDIATELY FOR A REPLACEMENT WIRE FEEDER FREE OF CHARGE.

CONTACT: Please contact DAIHEN immediately toll free at 888-682-7626 ext. 236 between 8:00 a.m. and 5:00 p.m. EST Monday through Friday, or e-mail DAIHEN at otcwirefeeder@daihen-usa.com and provide us with the model numbers, serial numbers, and date codes for the wire feeders you have inspected or sold to your customers. Please also contact DAIHEN if you have any questions concerning this recall.

THANK YOU: Your prompt attention to this issue and cooperation are greatly appreciated.